

## Overview Help and Hotline (and contact) numbers La Strada International Members

### Albania

#### VATRA

+355 69 88 84 613 (24/7)

[www.qendravatra.org.al](http://www.qendravatra.org.al)

### Austria

#### LEFO IBF

+43/17969298

[IBF – Intervention Center for Trafficked Women](#)

[www.facebook.com/lefoe1985](http://www.facebook.com/lefoe1985)

### Belgium

#### PAG-ASA

+32 (0)2 511 64 64 (24/7)

[www.pag-asa.be](http://www.pag-asa.be)

### Payoke

+32 (0)3 201 16 90 (Mon-Thursday 9.00 -17.00 CET

Friday 9.00 - 15.00 CET)

[www.payoke.be](http://www.payoke.be)

### Bosnia and Herzegovina

#### Novi put

+ 387 36 988022

+ 387 60 31 55 663 (Mobile)

[www.newroadbih.org](http://www.newroadbih.org)

### Bulgaria

#### Animus Association

+359 (0)2 981 76 86

+359 (0)2 981 76 86 or

0800 1 86 76 (toll free from Bulgaria  
for victims of violence)

[www.animusassociation.org](http://www.animusassociation.org)

### National Hotline for Children

116 111 (operated by the State Agency for Child  
Protection and Animus Association)

### Czech Republic

#### La Strada Czech Republic

hotline: +420 222 717 171

8 000 777 77 (free of charge)

[www.strada.cz](http://www.strada.cz)

### Denmark

#### HopeNow

+45 2616 1012

[www.hopenow.dk](http://www.hopenow.dk)

### Finland

#### Pro-tukipiste

+358 40 650 3705

[www.protukipiste.fi](http://www.protukipiste.fi)

### Victim Support (Riku)

Phone/WhatsApp/Viber: +358 40 632 9293

Email: [help@riku.fi](mailto:help@riku.fi)

[www.riku.fi/trafficking](http://www.riku.fi/trafficking)

[www.riku.fi/laborexploitation](http://www.riku.fi/laborexploitation)

[Service for victims of human trafficking  
and related crimes](#)

### System for victim assistance

+358 71 876 3170

### France

#### CCEM

+33 (0) 1 44 52 88 90

[www.esclavagemoderne.org](http://www.esclavagemoderne.org)

### Association ALC

+33 (0)4 92 38 70 70

Special 115 Ukraine line +33 (0)4 92 07 57 98

[www.association-alc.org](http://www.association-alc.org)

### National Coordination for protection of victims of human trafficking hotline

0 825 009 907

## Germany

### **KOK: German NGO Network against Trafficking in Human Beings**

[www.kok-gegen-menschenhandel.de](http://www.kok-gegen-menschenhandel.de)  
[Specialised Counseling Centres](#)

### **Ban Ying – Germany/ Berlin**

+49 30 4406373  
+49 30 4406374  
[en.ban-ying.de](http://en.ban-ying.de)

Violence against women support Hotline  
08000 116 016  
[www.hilfetelefon.de/en](http://www.hilfetelefon.de/en)  
[www.handbookgermany.de/de.html](http://www.handbookgermany.de/de.html)

[www.germany4ukraine.de/hilfeportal-de](http://www.germany4ukraine.de/hilfeportal-de)

## Ireland

### **Migrant Rights Centre Ireland (MRCI)**

+353 (0)1 889 7570  
[www.mrci.ie](http://www.mrci.ie)  
[www.mrci.ie/ukraine](http://www.mrci.ie/ukraine)

## Italy

### **On the Road Società Cooperativa Sociale**

[www.ontheroad.coop](http://www.ontheroad.coop)  
Drop in centres  
[www.ontheroad.coop/en/contacts](http://www.ontheroad.coop/en/contacts)  
+39 0861 796666

## Moldova

### **La Strada Moldova**

[lastrada.md](http://lastrada.md)  
0 800 77777 Calls from Moldova  
+373 22 23 33 09 Calls from abroad

### **NGO "Interaction"**

(operating in Transnistria - territory not controlled by the Moldovan authorities)  
[www.ngointeraction.org](http://www.ngointeraction.org)  
0800 88888 Call from Transnistria  
+373 533 86030 Calls from abroad

## Netherlands

### **CoMensha**

[www.comensha.nl](http://www.comensha.nl)  
[Flyer for Ukrainian refugees](#)  
[www.linkedin.com/company/comensha/](http://www.linkedin.com/company/comensha/)  
+31 (0)33 448 11 86 Help desk

## FairWork

Office + 31 20 760 08 09  
WhatsApp +31 6 51771249  
For Ukrainians + 31 6 21 93 88 64  
[www.fairwork.nu](http://www.fairwork.nu)  
[домашню сторінку - FairWork](#)

## North Macedonia

### **Open Gate – La Strada Macedonia**

[www.lastrada.org.mk](http://www.lastrada.org.mk)  
SOS: 0800 11111 Calls from Macedonia  
+389 2 2777 070 Calls from abroad

## Poland

### **La Strada – Foundation against Trafficking in Persons and Slavery**

[www.strada.org.pl](http://www.strada.org.pl)  
+48 22 628 99 99

### **National Consultation & Intervention Centre**

[www.kcik.pl/k5](http://www.kcik.pl/k5)  
+48 22 628 01 20

## Romania

### **Adpare**

[www.adpare.eu](http://www.adpare.eu)  
+40 (0) 21 253 29 04

### **Romanian national (governmental) Hotline against Human Trafficking**

+40 (0) 800 800 678

## Serbia

### **ASTRA**

[www.astra.rs](http://www.astra.rs)  
SOS phone: +381 11 785 0000 or 0800101201 (free of charge for calls from the territory of Serbia)

## Spain

### **SICAR cat**

[www.adoratrius.cat](http://www.adoratrius.cat)  
+34 679 654 088 (24/7)

### **Proyecto Esperanza**

[www.proyectoesperanza.org](http://www.proyectoesperanza.org)  
+34 607 542 515 (24/7)

## Switzerland

### FIZ

+41(0) 44 436 90 00

[www.fiz-info.ch/de/Willkommen](http://www.fiz-info.ch/de/Willkommen)

[www.facebook.com/](https://www.facebook.com/FIZFachstelleFrauenhandelFrauenmigration/)

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## Turkey

### Human Resource Development Foundation (HRDF/IKGV)

[www.ikgv.org](http://www.ikgv.org)

+90 212 293 1605

**National (state) hotline** (trafficking and other foreigners related matters)

+ 90 312 157 11 22

## Ukraine

### La Strada Ukraine

[www.la-strada.org.ua](http://www.la-strada.org.ua)

Hotline THB/violence (24/7) 0 800 500 335 (from landlines) or 116 123 (from mobile)

National Children and Youth Hot Line.

0800 500 225 (from landlines)

116 111 (from mobile)

## United Kingdom

### Focus on Labour Exploitation (FLEX)

[www.labourexploitation.org](http://www.labourexploitation.org)

+44 (0)20 3752 5516

### Anti-Slavery International

[www.antislavery.org](http://www.antislavery.org)

+44 (0)20 7501 8920

### UK Modern Slavery Helpline

08000 121 700 (operates 24/7 and is confidential)

Reporting can also take place via the website

<https://www.modernslaveryhelpline.org/report>

### Other relevant numbers:

European emergency number: 112

European number for missing children: 116 000

Child Helplines

<https://www.childhelplineinternational.org/child-helplines/child-helpline-network/>